



Job Description

Support Worker

“ 'As a Support Worker at Gray Healthcare, you will be working with a like-minded team of colleagues supporting an individual with a mental health condition, learning disability, Autism or acquired brain injury in their own home. You will support an individual with everyday tasks such as shopping, cooking, cleaning and paperwork, and will encourage and motivate the person you support to learn new skills, try new activities outside the home, really challenge themselves and help them change their lives for the better.' ”

Rebecca, Support Worker, Gray Healthcare



You will be responsible for:

- The delivery of high quality, effective, safe and individualised support that contributes to the quality of life of the person you support
- Building a rapport/ relationship with the person you support and ensuring that person is given every opportunity to pursue a full, rewarding and enjoyable life.
- Raising any safeguarding concerns and taking action to safeguard the health, safety and wellbeing of people you support, staff and others
- Adhering to internal compliance and clinical governance procedures and complying with external regulatory frameworks
- Adhering to organisational policies and procedures
- Ensuring you have the skills for the role by completing all mandatory training; actively participating in one-to-one's and annual reviews
- Ensuring systems are updated in a concise and professional manner and reviewed within the correct time-frames; following company processes such as requesting annual leave within the operational needs of the service, adhering to the rota etc



What do you need?

- Empathy and compassion
- Energy and enthusiasm
- Patience and understanding
- Emotional resilience
- The drive to change someone's life for the better
- Ability to learn and reflect
- Good communication skills
- Ability to work as part of a team but also individually
- Previous Health and Social care experience is preferred



What's in it for you?

- Competitive salary - our hourly rates are more than many of our competitors
- Advanced training tailored specifically to the person you will be supporting
- Career pathway and progression and being part of a learning organisation that makes a real difference to people's lives
- Westfield Health Cash Plan (money towards dentist, optician, physiotherapy and chiropody, 24/7 Employee Assistance Programme and DoctorLine)
- Wellbeing support provided through FUSE
- Five year retention bonus of £1,500
- Pension contribution

“ 'I like being a Support Worker, it is one of the most rewarding jobs you can do! It can be emotionally challenging at times, for example, when the person you support tells you sad stories about their past experiences, That can be upsetting. That said, you can have some of the best days at work ever - you can go out and stay out all day having a fun-packed day with the person you support and know that at the end of the day you have made someone's quality of life 100% better. I love it!' ”

Emma, Support Worker, Gray Healthcare